



## StarParts 4<sup>th</sup> Quarter Newsletter

This quarter, we will see improvements to the Parts Inquiry screen, and an added icon in the catalog to indicate One Time Use parts. The Newsletter will highlight the following topics: **Parts Inquiry Update, One Time Parts Use**, and a highlight on our **Notes Sharing**. The Parts Inquiry screen will see an update immediately, while we plan on releasing the One Time Parts use data later this month.

### Parts Inquiry Screen Change

The StarParts Parts Inquiry screen is updating to mirror the changes implemented in DealerCONNECT in June. Please note the changes. As previously, we expect this new format to provide you more precise delivery, replenishment, and other information to assist in your customer service. Frequently Asked Questions can be viewed [HERE](#)

Part Details [Close] [X]

Exchange List
Parts Inquiry
Pipeline
Parts Locator
Supersedece
Where Used

(01220)MANAGED ALLOCATION LEVEL 1 - ALLOWED AS SPECIAL HANDLING ORDER ONLY

Part Number:  Part Noun: STEP KIT Part Description: STEP KIT Dual ID:

\* Required Field

**Supersedece Information:** [82213273AB](#) (Not Interchangeable) => 82213273AC

Pricing Information	Part Attributes	Order Information
List Price: 0.00 USD	Model Year in/Model Year Out: 2013 / 2017	Multiple Sales Quantity: 1
Dealer Net(Includes Core/Deposit): 0.00 USD	DIMS(Size/L/W/H): Oversize / 97.90 / 14.97 / 12.41 inches	Supplier Ship Direct: No
Core/Deposit: 0.00 USD	Weight: 20.0 pounds	Promo Eligible: No
Whole Sale Compensation: 0.00 USD	Product Line Major/Minor: /	Conquest Eligible: Yes
Price Symbol: H	Part Type Code: 01-090-025	ARO State: None
Est. Premium Transportation: 200.00 USD <small>(Order Type "S" with Delivery Option "A")</small>	Mopar Total Avg Wkly Dmd: 0	Referral Exception(s): SPECIAL HANDLING ONLY OVERSIZE REFERRAL EXCEPTION FACING FILL ONLY, WON'T REFER
	Facing PDC Avg Wkly Dmd: 17	
	Return Eligibility: Yes	

**Inventory**

Dealer 41337	Facing PDC - ATLANTA	Source PDC - MISSISSA...	Other PDCs	SSD	Distributor	Preferred Dealers	Other Dealers
On Hand / On Order / Source / ...	0. Replen Info Below	0. Replen Info Below	0	0	0	0	1
Not Available							

**Delivery Information**

Order Type	Delivery Details	Mode	Backorders Exist in System
"A" Stock	NOT AVAILABLE; PLEASE CLICK ON NEXT PART IN SUPERSESSSION INFORMATION SECTION		No
"E" Daily Stock	NOT AVAILABLE; PLEASE CLICK ON NEXT PART IN SUPERSESSSION INFORMATION SECTION		No
"S" Special W/O Dir Pay Prem	NOT AVAILABLE; PLEASE CLICK ON NEXT PART IN SUPERSESSSION INFORMATION SECTION		No
"S" Special with Dir Pay Prem	NOT AVAILABLE; PLEASE CLICK ON NEXT PART IN SUPERSESSSION INFORMATION SECTION		No
VOR (Vehicle off Road)	NOT AVAILABLE; PLEASE CLICK ON NEXT PART IN SUPERSESSSION INFORMATION SECTION		No

ETA ASSUMES 1 PC ORDERED BEFORE CUT OFF AFTER CUT-OFF ADD 1 DAY

**Replenishment Information**

Status of Longest Backorder	
Facing PDC Replenishment Information	PART NOT PLANNED TO BE STOCKED AT YOUR FACING PDC
Source PDC Replenishment Information	CANNOT DETERMINE. WE ARE WORKING TO OBTAIN PART AVAILABILITY

## One Time Parts Use

Parts that are only to be used one time, and replaced once removed from the vehicle, will now have a special icon to indicate it is a one time use part. In the illustration view, there is an asterisk (\*) next to the part number call out. The symbol will also appear in the description list next to the item number.

The screenshot displays a vehicle parts catalog interface for a 2017 DS. The main view shows a technical illustration of a front brake assembly with callouts 1 through 9. Callout 6 is highlighted with a red box and a text annotation: "Superscript on callout shows one time use part". Below the illustration is a table of parts:

Item	Description (Double Click to add part to Exchange List)	Part Number	Notes	Qty	Super	Tech	Info	Media	Eng	Line	Series	Body
6*	CALIPER ASSEMBLY, Disc Brake, Front											
*	Right, [BRT]	68157610AA		1						16		416...
*	Right, [BRT]	68157610AA		1						16		416...
*	Right, [BRT]	68157610AA		1						16		416...
*	Left, [BRT]	68157611AA		1						16		416...
*	Left, [BRT]	68157611AA		1						16		416...
*	Left, [BRT]	68157611AA		1						16		416...
7	SCREW, Bleeder											
	[BRT]	05143354AA		1						16		416...
	[BRT]	05143354AA		1						16		416...
	[BRT]	05143354AA		1						16		416...
8	CAP, Bleeder											
	[BRT]	04238717		1						16		416...

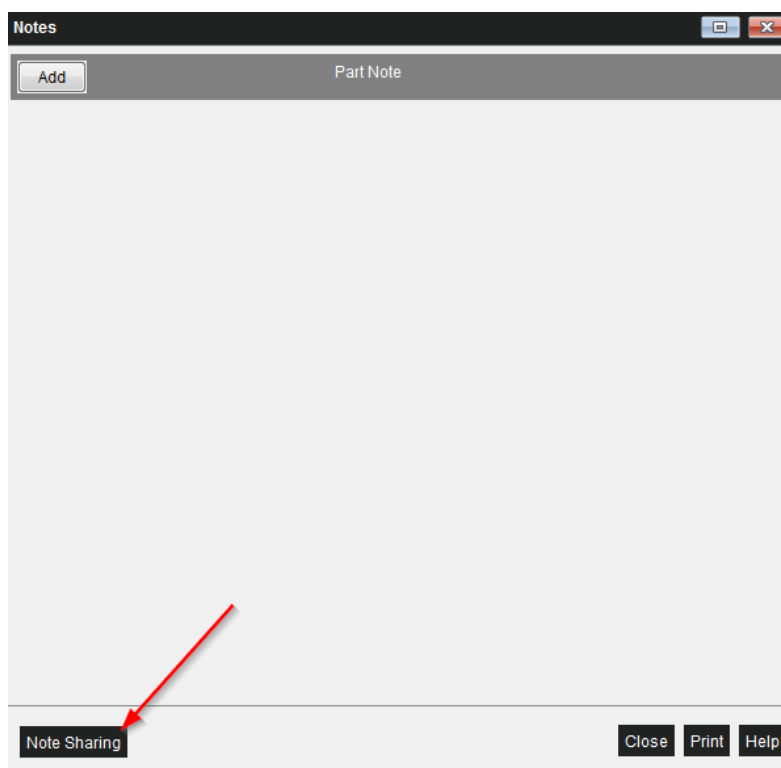
A red box highlights the asterisk in the 'Item' column of the first row of the table, with the text: "Symbol in the 'Item' field indicates a Onetime Use part."

## User Notes Sharing

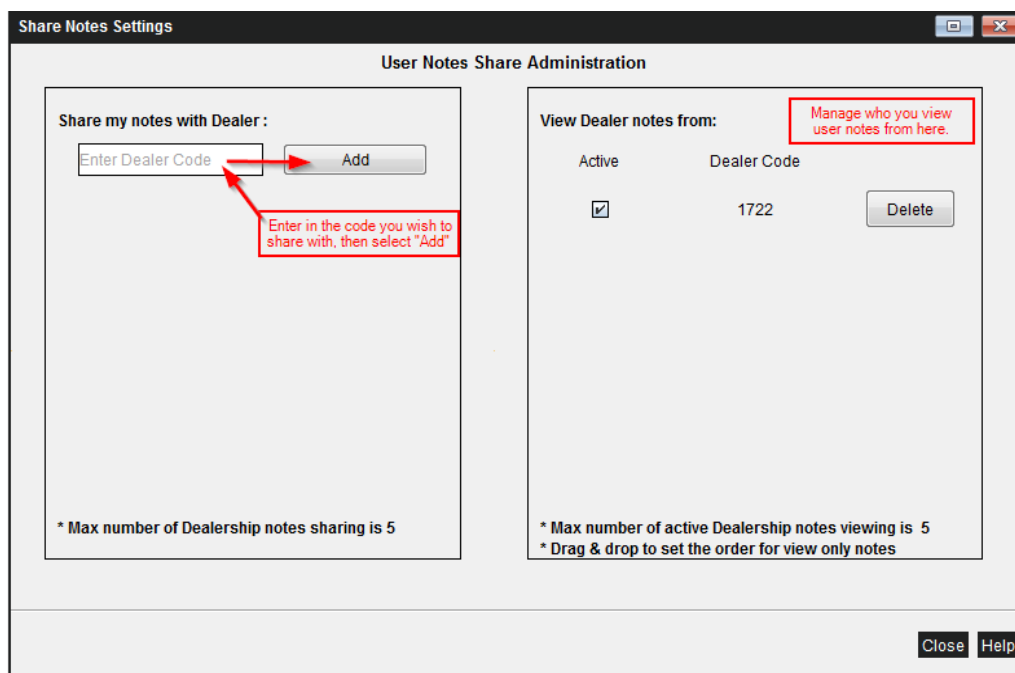
StarParts has been able to share user notes from one dealer code to another. This sharing can allow you to send notes to 5 dealer codes, and receive notes from 5 dealer codes. If you are in a multi-franchise organization, you can now expand your network to these locations.

### To use this function:

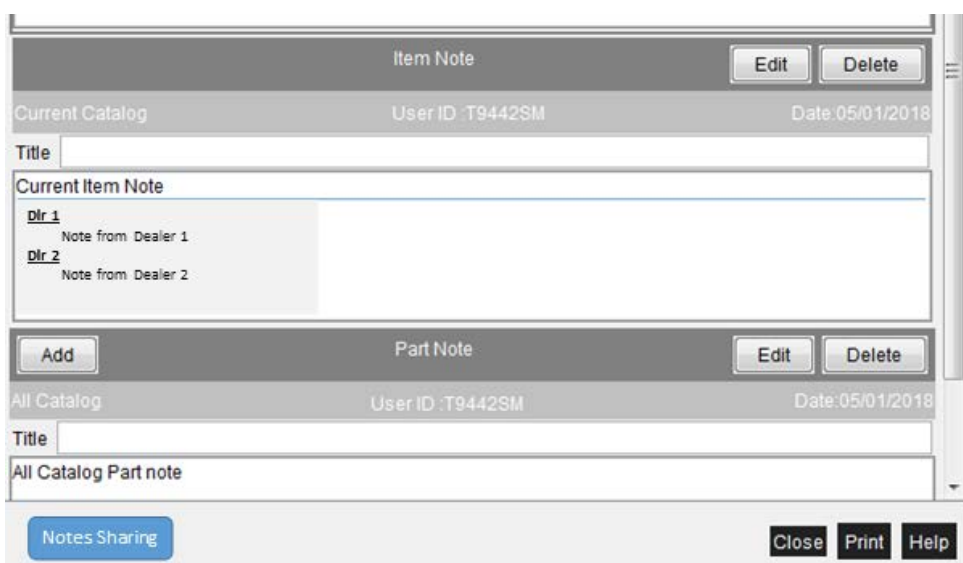
- 1) Navigate to the user note page and click on the "Note Sharing" button



- 2) Use the administrative window to manage user note sharing



- 3) User notes will indicate which notes belong to what dealer code



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# CONTACT US

### Application Support

**StarParts Hotline**

United States and Canada:

Phone: 800-374-4040

Monday - Friday, 8:00 AM - 8:00 PM EST

Saturday 9:00 AM - 5:00 PM EST

### Parts Specifying Support

A ticket must be created through the support form before calling specifying:

**Parts Specifying 800-765-7732 (SPEC) Hours of Operations**

Monday - Friday 8am-8pm EST

Saturday 9am-5pm EST