



# Telegration



## Web pages slow to load? Dropped connections? It's easy to put your dealership in the Internet fast lane.

Your dealership connects to websites every business day: for online banking and credit application processing, as well as to StarParts and DealerCONNECT, to name just a few. A robust Internet connection should help your dealership be more productive and deliver superior customer service, and that's the case for 90% of Chrysler Group dealerships. However, if your dealership is still struggling with slow loading pages, time outs, and other frustrations, it's time to get in the fast lane.

Telegration, a leading nationwide telecommunications provider, makes it easier than ever before through a new process with Chrysler.

### Upgrading your Internet connection just got easier

The first step to a better Internet connection is analyzing what you already have. Telegration will review your current carrier(s), services, invoices and network infrastructure **at no cost or obligation to you.**

Telegration will conduct a complimentary audit of your current providers and services to ensure your dealership is taking advantage of the best carriers, connectivity, and pricing. Then Telegration will leverage its relationships with the industry's leading carriers to develop a customized proposal for your dealership that can potentially reduce your telecommunications costs.

Even the best carriers and services won't help if there is an underlying infrastructure issue that is causing connectivity issues.

It is also possible that your dealership computers do not comply with StarPart's latest PC requirements. Either way, Telegration can perform a complimentary diagnostic test to determine if network or hardware issues are causing connectivity problems and what needs to be done to fix them.

### With Telegration you can:

- Improve employee efficiency and satisfaction
- Deliver better customer service and achieve higher customer satisfaction and retention scores
- Optimize network and application performance
- Reduce telecommunications costs

*"Our automotive dealerships have worked with Telegration for over 4 years. Not only has our connectivity to Chrysler improved we have experienced an overall improvement in service combined with a decrease in our telecommunications cost."*

**Todd Szott, Dealer Partner,  
Szott Automotive Group**

Click [here](#) to read the full testimonial

## Why it's better with Telegration

- A full line of services by the industry's best providers
- Consultative reviews of your communication services (No cost and no obligation)
- Detailed cost comparisons in simple to understand language
- Take advantage of increased bandwidth availability and price reductions
- Confidentiality with any proprietary information we are given
- Team members that project manage and coordinate all work with you and your hardware vendor
- Experts that understand the current technology to improve your company's communications efficiency for voice, data, Internet, mobility and VoIP services
- The assistance of highly skilled engineers to provide network design and configuration of data, voice and Internet service
- Telegration will research options and develop a custom solution for your dealership

## Get Started Today

Putting your dealership in the Internet fast lane and solving online frustrations is easy. Here's how:

**1** Dealer Principals and General Managers can complete a brief (3 question) Telegration Service Request Survey located on the DealerCONNECT Home Page. After your survey has been submitted, a trained consultant will call you within 24 hours, Monday through Friday.

**2** You can contact Telegration directly at 855-855-5050 or email [dealerservices@Telegration.net](mailto:dealerservices@Telegration.net). A trained consultant will respond to your call or email within 4 hours, Monday through Friday.

**3** Once you have contacted Telegration a trained consultant will immediately begin the process of gathering the information necessary to isolate your network issues. Upon completion of your network analysis Telegration will provide you with several options on how to improve your connectivity. It's that easy!

## About Telegration

Telegration reduces costs and improves efficiencies for over 30,000 small, medium and enterprise businesses, including Fortune 500 corporations. Regardless of the size of your business or telecommunications requirements, we can tailor a package of services to meet all of your needs while reducing your costs and saving you time. As a leading Master Agent, Telegration offers a complete range of local, long distance, and Internet services from the industry's leading providers including AT&T, Cbeyond, Charter, Comcast, Level 3, TDS Metrocom, Time Warner, US Signal, Windstream, XO Communications and others. Telegration also provides its own private-branded long distance services for voice, video and data applications using the TNCL and Sprint networks. Founded in 1990, Telegration is headquartered in Clawson, Michigan. For more information on Telegration, visit <http://www.telegration.com>.

# Telegration

It's better here

800-TEL-GRTN [www.telegration.com](http://www.telegration.com)

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