

MOPAR PARTS SUPPORT - WHO TO CONTACT

*** PLEASE POST IN PARTS DEPARTMENT ***

TO CONTACT MOPAR PARTS

CALL



1-800-765-7732

United States



1-866-896-0578

Canada

THEN PRESS

- 1 - PARTS ORDER STATUS (EXPEDITING)
- 2 - PART NUMBER VERIFICATION/APPLICATION (SPECIFYING)
- 3 - Mopar Accessories
- 4 - Mopar Performance
- 5 - Recorded instructions on obtaining pricing information

OTHER CONTACTS

PARTS ORDER STATUS

Go To "Expediting" link on Parts Tab of Dealer CONNECT

QUALITY CONTROL

Contact Facing Parts Depot Quality Control Clerk

PRICING

1 248 944-0745 (FAX)

Note: Check for parts pricing update 24-48 hours after sending fax

DEALERCONNECT

PART NUMBER VERIFICATION/APPLICATION (SPECIFYING):

Go to **DealerCONNECT Parts Tab**, select "**Specifying**" from the "**Contact Mopar**" portlet. Complete the form and submit it.
For non-emergency inquiries - this is the preferred method for contacting Mopar Specifying.

Please allow additional processing time for 1983 and earlier models

PARTS ORDER STATUS (EXPEDITING):

Go to **DealerCONNECT Parts Tab**, select "**Contact Expediting**" from the "**Contact Mopar**" portlet. Complete the form and submit it.
Please remember - you can check the status of an ordered part yourself in **DealerCONNECT Parts Tab** by selecting "**Order Status**" from the "**Parts/Order Inquiries**" portlet.

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HOURS OF OPERATION

PARTS ORDER STATUS (EXPEDITING)





PART NUMBER VERIFICATION / APPLICATION (SPECIFYING)

Mon. - Fri. 8:00 a.m. – 5:00 p.m. Local Time

Note: time listed is by time zone appropriate to your dealer location

Eastern thru Pacific Time Zones

WHO TO CONTACT

Area		Phone	Description
Powertrain Service Center (PSC)		866 262 8517	Select powertrain assemblies (Auto Trans / Manual Trans & Cummins Engine) replacement requires pre-authorization (Digital Imaging)
Mopar Hotline		800 84 MOPAR	Marketing Questions / All Makes Parts Questions
Mopar Hotline		888 5MOPAR5	
Owners Manuals		DealerCONNECT	DealerCONNECT>Service>Tech Authority
Parts Information		800 765 7732	StarParts Specifying, Order Status & Expediting, Mopar Accessories, Mopar Performance
Performance Parts Tech Line		888 528 4364	Contact for high performance and racing applications only
Star Center		800 850 7827	Service related vehicle issues. Please use Star Online via DealerCONNECT prior to calling the Star Center
Star Center		800 361 2702	Service related vehicle issues.
Dealer Help Desk		800 374 4040	<p>Help Menu Options:</p> <p style="text-align: center;"> 1. Chrysler Academy 3. </p> <p style="text-align: center;"> 2. WiTech Chrysler Incentives </p>
Key Codes		DealerCONNECT	Go to DealerCONNECT for more information. From the Parts Home Page select "Key Codes" from the "Reference Library" portlet. NOTE: Dealer Principal log-in required
Reman Parts Technical Support		N/A	Refer to page #8 of the Remanufactured Parts Catalog for multiple hotlines listed by product and hours of operation. Manual also available under eFiles, Parts tab.