



NEWS

January 2004

Happy New Year!

The StarParts™ team would like to wish one and all a Happy New Year! Hopefully everyone had a safe and happy holiday season. We are looking forward to a New Year with some new and exciting StarParts enhancements. We will soon be implementing several application and infrastructure enhancements to continue providing you with the most preferred system for specifying parts.

2800+ Dealers on StarParts

Currently over 2800+ dealers throughout the U.S., Canada, Mexico and Internationally are using StarParts as their specifying tool.

Send us your Feedback

Thanks to your feedback, StarParts has made many improvements since launching the application in January 2002. Our goal is to continue to improve the application and architecture in order to make StarParts your main source for looking up parts.

New or current users that would like to assist in making StarParts a more robust and fortified system are encouraged to send us your thoughts, ideas and suggestions via our feedback system.

The procedure for sending feedback takes less than a minute and could save time and money for hundreds of dealers. We want to assure you that the StarParts team reviews all feedback. If you do not receive a call back from us, that could mean that your personnel and or dealership information has not been updated in DealerCONNECT. Your Dealer Principal and your Systems Coordinator have permission to add / change personnel information. A second reason why you may not receive a phone call from us, is because your feedback has been reviewed by the Star Parts team and has been forwarded to the appropriate area for resolution. For data issues, the catalog revisions in most cases will be completed by the next week.

To use the feedback system:

Go to: the parts / illustration screen that contains the problem or concern:

Select: the feedback tab on the left side of your screen (once selected, your cursor will be sitting in the comment field)

Key in: a detailed description of fault/suggestion for improvement - when typing in more than one line of text do not press the enter key at the end of the line, just continue to type your message. Pressing enter at the end of the line will cut off the subsequent lines. A fix for this problem is in the works.

Go to: the top of the screen and select the type of feedback

Select: your priority

Click: the mail tab at the bottom of the screen

The StarParts system picks up all the information about you, your dealership and the catalog information and sends it directly back to us.

The New Search Feature

We have received numerous suggestions on how to improve the method for searching for a part number. We took your ideas and made them happen. The next release, which is targeted to launch in March, contains a new and easier way to search for a part number within the current catalog as well as across all catalogs.

To use the **new** search feature:

Select: the Search Icon at the top of the screen or the search button at the bottom of your screen

Select: **Search current catalog** - which searches through the catalog you are currently in

Search all catalogs - will perform a search throughout all catalogs

Key in the part number or name

Press the enter key

How to get started with StarParts

To get started with StarParts

Logon to our website at: <http://starparts.chrysler.com>

Select the "New Users" tab at the top of the screen

Follow steps 1 - 2 - 3.

Once you have completed these steps, you will be contacted by a StarParts support representative that will give you access to the application. Please make a note: due to the high volume of interest in getting access to StarParts, allow yourself **at least** two - three weeks lead time to have your SID activated in StarParts, once you have submitted the form back to us.

ADP's redesigned StarParts Interface is Available Now!

ADP StarParts Users Will Begin to Receive Software in January.

We interviewed our Chrysler dealers to determine what they wanted in a StarParts interface. They talked. We listened, and responded.

Here's what you said you needed.

- ✓ It has to be fast
- ✓ It has to be easy to use
 - ✓ It has to be seamless
 - ✓ It must make my department more efficient

We filled the bill.

- ✓ Transfer parts lists with one click using the Express™ icon
- ✓ Edit multiple prices and quantities with the grid-editing feature
- ✓ Change price and quantity via pause feature while streaming
- ✓ Separate different parts lists onto different R.O. lines
- ✓ Verify locations, quantities, and histories with look-up screens

Look for a CD and supporting material from ADP.

The shrink-wrapped CD that you will be receiving over the next few months contains the new StarParts Interface software. Simply load it on as many PCs as you wish. Your dealership will be billed for the number of loaded PCs. Pricing is per PC, per CMF location. If you load more than 5 PCs per CMF location, the 6th (or more) PC is **FREE!**

Questions?

If you have any questions or would like your CD Interface software shipped immediately, please contact your ADP Sales Associate.