SUBJECT: Automatic Temperature Control (ATC)/Manual System Erratic Operation

NO: 24-10-98

GROUP: Air Conditioning

DATE: Jul. 10, 1998

MODELS:


SYMPTOM/CONDITION:

The following conditions may exist:

ATC Temperature Drift: On long trips of 60 minutes or more in cold ambient temperatures (0° to 30° F, -1° to -18° C) the ATC system drifts to a cooler setting in the “AUTO” mode. This may be accompanied by temperatures too cool in the upper body area or too hot in the foot area.

ATC Snowflake Symbol: The ATC snowflake symbol turns on in the ATC control display during cool weather (as low as 45° F, 7° C) in the “AUTO” mode.

Manual A/C Temperature Control Settings: Air from the climate control system is too cool in cold weather when the temperature control is set between the 1/2 to almost full heat setting (highest temperature). This may occur when the operator lowers the temperature setting after initially heating the vehicle.

DIAGNOSIS:

If any of the above conditions exist or owner complains of any of these conditions perform the Repair Procedure. Performing the Repair Procedure will change all of the conditions listed above. There is no way to change any single condition.
PARTS REQUIRED:

AR(1) 04602282AD  Module, Body Control, Concorde/Intrepid/300M
AR(1) 04602284AD  Module, Body Control, LHS


REPAIR PROCEDURE:

This bulletin involves installing a Body Control Module with revised software.

1. Open the hood and disconnect the negative battery remote cable from the remote battery post.
2. Open the front driver’s door and remove the left instrument panel end cap.
3. Remove the two screws from the lower instrument panel cover (outside end). Pull rearward on the lower instrument panel cover releasing the clips. Disconnect the decklid release switch wiring and remove the cover from the vehicle.
4. Remove the wire harness connectors from the Junction Block/BCM.
5. Remove the Junction Block/BCM four mounting screws.
6. Remove the Junction Block/BCM by pulling straight down from the mounting bayonet.
7. Disconnect the BCM wire connectors and RKE antenna connector.
8. Remove the Junction Block/BCM from the vehicle.
9. Remove the four BCM attaching screws from the Junction Block.
10. Disconnect the BCM from the Junction Block.
11. To install new BCM, reverse above procedures.

NOTE: THE REMOTE KEYLESS ENTRY(RKE) MODULE IS ATTACHED TO THE BCM WITH THREE SCREWS. THIS MUST BE TRANSFERRED TO THE NEW BCM.

POLICY:  Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:
Labor Operation No: 08-19-02-99 .......................... 0.4 Hrs.
FAILURE CODE:  P8 - New Part